

MINUTES OF MEETING
DOUBLE BRANCH COMMUNITY DEVELOPMENT DISTRICT

The regular meeting of the Board of Supervisors of the Double Branch Community Development District was held Monday, May 13, 2019 at 4:00 p.m. at the Plantation Oaks Amenity Center, 845 Oakleaf Plantation Parkway, Orange Park, Florida 32065.

Present and constituting a quorum were:

Cindy Nelsen	Chairperson
Scott Thomas	Supervisor
Tom Horton	Supervisor
Andre Lanier	Supervisor
Chad Davis	Supervisor

Also present were:

Ernesto Torres	District Manager
Jason Walters	District Counsel (by phone)
Jay Soriano	GMS Community Manager
Bruno Perez	VerdeGo
Jason Rodriguez	VerdeGo

FIRST ORDER OF BUSINESS

Roll Call

Mr. Torres called the meeting to order at 4:00 p.m.

SECOND ORDER OF BUSINESS

Audience Comments

There being none, the next item followed.

THIRD ORDER OF BUSINESS

Public Hearing on Suspension of Resident Privileges

Ms. Nelsen asked Jay did you have anything to add before we start supervisor discussions?

Mr. Soriano stated I know I've been asked by a couple of you whether any of them made contact. There were four kids that did get trespassed and the other four I let go to the parent that was there because they were residents. Out of those none of the parents or kids came to see me in the office, however last week I was out cutting down some of our trees behind the amenity center, as was another staff person, and at the time the high school let out a

group of kids walked by, it was all the same kids, with the ones that apparently weren't known but they did recognize me and I can tell you Mr. Hicks that I had mentioned was by far the instigator and worst of the group was the only one that took time and came back to apologize and it was sincere so he was the only one that took time out of the kids. I said I told you guys you could come talk to me in the office and their statement was my parents are going to be here and that's the only thing that's really happened since then.

Mr. Lanier stated Jay I'm going to apologize to you for being late at the last meeting. Re-reading the parts that I missed I'm going to tell you I was very angry at it and I was not appreciative of the attempt to impugn your character and for that I'm going to apologize for not being there.

Mr. Davis asked where did we leave off with the suspension that we discussed before we tabled it to this month?

Mr. Soriano stated I think you guys were looking at it for the year and you were going to leave it to this month to do anything official and if that was the case that you were going to do anything [redacted] [inaudible] they could always come back after they get that letter saying this has been taken for a year. They could come back every month if they wish and argue their part but tonight would be your time to make an official decision and after this if we do take it we have to send them a letter saying it has been taken away for a year and whatever else we may add to it; reasons why and what goes along with that.

Mr. Horton stated just to repeat what we've talked about, there's foul language, the disrespect of authority multiple times and when the cardholder had the opportunity to say who their visitors were they stayed quiet on that too so they were not responsible whatsoever. I don't think much has changed in my mind. I would make a motion that we suspend for a year but I'm afraid if we let this ride again, it's going to be like a joke around here that all you have to do is apologize.

Mr. Davis stated or have your mommy and daddy come up here and say you didn't do it. I agree with you on that. I would like to pose this as well; I think it took a lot, especially being that he was walking with his friends, to come back and apologize. For the one young man if we maybe lessened his, because my next question to you Jay was going to be has anyone at any given time said this won't happen again and I'm sorry. I didn't think they had but the one young man did. Again, just something I want to pose to the board if we want to

show a little bit of leniency for the fact that he did and his daddy didn't hold his hand and drag him in there, he actually came back on his own and apologized.

Mr. Horton stated however he was the worst offender. Nobody is innocent.

Mr. Thomas stated after reviewing the transcripts and then looking at our policies there were several things where those gentlemen were in the wrong. One is the safety and reputation of the center and its management. Jay's reputation and integrity was called into play and that was not appreciative at all. We all know what kind of a leader he is as being our community manager and in my mind this community needs a strong leader. Also, after reviewing the transcripts they were clearly asked to leave and they refused to leave. It clearly says in our policy, "remains in the facilities after being asked by faulty staff to leave". I believe there were clear and precise directions to leave and they did not leave. It also stated in our transcripts that there was also disrespect towards the officer that was involved, therefore there was also foul language towards the officer so I believe these gentlemen showed a pattern of disrespect for authority and we have a reputation in this community to uphold for all of our residents and as residents themselves they failed to follow directions so therefore they failed the community in that way and in my opinion I'm ready to go ahead and render a decision so we can go ahead and move forward from this, but I do believe with Mr. Horton we cannot let this slide.

Mr. Horton stated one other thing. There have been some other serious incidents up there so this one wasn't super serious. There have been incidents where staff was touched or pushed out of the way or something but again, we can't just let this go.

Mr. Davis stated I think if we send a message that this is a zero tolerance policy and there are young kids and people trying to enjoy themselves up there and this stuff is not going to be tolerated I think if we send that message and stick to that it will resonate throughout the community and hopefully this stuff will slow down.

Mr. Walters stated you may recall from the last meeting there was obviously an abundance of discussion and there were people in attendance. Where we kind of left it from there was to leave the suspension in place and there was a lot of discussion that they could always come talk to Jay and see if anything could be worked out. Obviously we've given that time and it hasn't occurred but we held off on sending the formal notice and having the formal hearing. I think the agenda item was somewhat mislabeled but I want to remind the board that the next step from here, assuming this vote passes, is we will send that official letter to them

and allow them to plead their case on a more formal basis so that will be the next step from a staff standpoint.

Ms. Nelsen asked so we can go ahead and vote on this?

Mr. Walters stated that is correct and what we will do is include that in the language in the letter saying that the board has suspended privileges for a year from the date of incident, or for the remainder of the calendar year, I guess I need to get that clarification, and then let them know they can come to the next meeting and address the board on that.

Mr. Soriano stated my biggest issue is yes, the one kid apologized but would I let him off the hook? No. I would think if he were here we would still go through this case.

Ms. Nelsen stated and officially he hasn't asked to be let off the hook.

Mr. Soriano stated no he didn't ask for it. The other kids were telling me their parents were going to be here to get their access back. A year is tough if they are good kids. I wouldn't be worried about them and I'd rather see them there than if they are bad kids and not know where they are. We have a lot of areas in our neighborhood where I'm already dealing with vandalism. I'd rather them be taking some of that issue out on the basketball courts so a year to me can be tough but that's the way policy is. The reason I brought it to you is because I knew they were going to show up. If it's something they can handle with me in the office usually that's what I deal with whether it's adults or the kids. Normally they're going to deal with me and I let them know this is a step. I'm going to turn it off and if you want it turned back on you need to come to the board. I think our staff does a really good job trying to deescalate everything and it's worked out but we do have a lot of these issues too. I would make a recommendation to put anything in there to cut their time short if needed or bring it back to you, let's say if it's end of summer or before spring next year, whether it's six months or eight months if they've proven themselves and say they come and do community service for me and they are good kids and this was just a kind of group mentality and the one kid ended up leading it, I'm always good with bringing it back to you and saying I agree with cutting their time short. It's still up to you guys and you have the final say.

Mr. Davis stated I don't think it's a bad idea. The only thing that really concerns me about that is if we say we will suspend for six months if you do community service, well now we're kind of passing a sentence rather than following policy and I'd rather stick with a policy than try to go outside of that. I don't think it's a bad idea, I actually like it, however I don't

want to run across kind of a 'who are they to tell me I have to do community service' type of thing.

Mr. Soriano stated I'd rather be black and white, that way we don't get in trouble and questioned by somebody else, it just makes it hard in these cases. Especially when these kids come to me and they're asking for it back. I can tell you Jim Perry would rather that responsibility not fall on me but I do it anyway.

Mr. Lanier stated we've always got the option to have them back before the quarter right?

Mr. Davis stated yes they could come back every month if they want.

Mr. Soriano stated even after the official meeting Jason is talking about they can come and have their comments every meeting for three minutes so they can still argue their part.

Mr. Davis stated maybe we put that in the letter, feel free to come back every month and see if the board is willing to change it and maybe after a few months we can visit that idea.

Mr. Thomas stated I think it's a good idea because it does show restorative justice; recognizing the behavior was wrong and like you said we do have these courts and these nice facilities for the younger teenagers to go in and have a good time as opposed to going where they're not supposed to be. If we wanted to add some type of restorative justice piece to it that's fine, but I also agree with Mr. Davis because it does say loss of privileges for 30 days and then upon board removal, loss of privileges for the remainder of the year and then the two other words, 'or longer'. Jason, last time we discussed that we needed to handle this as two separate households so do we need to have two different votes?

Mr. Soriano stated there would actually be three. There were four kids and two of them are under the same household.

Mr. Walters stated it will be to all of the households and in terms of some of the issues we're discussing here the good news is some of this can be decided at this next meeting where they will be invited to attend and state their case again. If at that point something has changed we can add different provisions but yes it will be going to all of the households and then the board will have the flexibility at the next meeting to alter some if there are facts that come to light or restorative justice provisions are discussed. All of that can be added or discussed at the last meeting.

Mr. Davis stated so we can do a blanket motion and vote for all of the individuals involved.

Mr. Walters stated yes.

On MOTION by Mr. Horton seconded by Mr. Davis with all in favor authorizing staff to send notices to the affected homeowners stating the board's intent to suspend amenity privileges for one year and inviting them to the next meeting for a public hearing was approved.

FOURTH ORDER OF BUSINESS

Approval of Consent Agenda

- A. Approval of the Minutes of the April 8, 2019 Meeting**
- B. Financial Statements**
- C. Assessment Receipt Schedule**
- D. Check Register**

Mr. Torres stated you are 97.28% collected on your assessment receipt schedule. The check register totals \$114,600.45.

Mr. Horton stated I wanted to talk to Bruno before the meeting about the status of the irrigation system. I had mentioned the billing for \$5,000. He says everything has been done and that's good. The question I have for Jay is on March 17th Deputy Brian Smith worked 11 hours out here from 12:00 to 23:00.

Mr. Soriano stated yes that was spring break to he worked the extra hours that we had spring break and then he worked a regular shift.

On MOTION by Ms. Nelsen seconded by Mr. Davis with all in favor the Consent Agenda was approved.

FIFTH ORDER OF BUSINESS

Discussion of Additional Parking at Amenity Center

Mr. Soriano stated the only update I have for you guys is Peter Ma with England Thims & Miller has let me know that they don't have the people to do this job so they've asked to be out of this one but they will provide the normal CAD paperwork and guidance on the stuff that is there but as far as planning and doing any work for the lot they don't think they can do it. It is a smaller job and there is a lot of work going on in town so I told them we've mentioned them first being our engineers but if they can't do it we will move on. I'm still waiting to hear

from the Hayward Group who was in the original planning and Dicky Smith who ended up building that building and had the original parking lot plans. As soon as I get quotes from them I will bring that back and then we can bring back the other quotes where it's piecemealed and I'm doing some of the work and we can look at that and throw out some not to exceed numbers if that's the way we want to go. Along with that I had mentioned some other items we would look to throw in there. I would probably change some of the fencing area while we're going that construction and everything is torn up. I also looked at a pre-cast building. It was a great idea to look at a self storage area but I've looked at some of their outdoor units and they run from \$250-\$300 a month and there's not any promotion on the outdoor units. That's a little expensive, especially if we start adding on a year or two years. Going down the road it might be easier to just drop in a small pre-cast concrete shed in that area that would give us some storage and it would end up being a lot cheaper and we can do that while we're coordinating all of that work in that area. I'll bring those numbers back. I kind of wanted to protect the volleyball court because we do have some people that enjoy the volleyball court but also if we can get some extra area out of it we had talked about a dog park at one point. There's only so much area we can put parking spaces but we do have to do a lot of work out there with land clearing and cutting out the trees.

SIXTH ORDER OF BUSINESS

Staff Reports

A. Attorney

Mr. Walters stated we concluded session up here on Saturday because they had to get the budget finalized so it went an extra day. We've got the end of session update that I will circulate to the board members I just wanted to digest it a little bit before I circulated it. You will notice the highlighted statutes and some of them will have impacts on district operations so we will continue to monitor those and provide a final update as well. As we always do we will work to make sure we gain compliance with any of those changes but if you have any questions please feel free to reach out to me.

B. Engineer

There being none, the next item followed.

C. Manager – Report on the Number of Registered Voters (5,434)

Mr. Torres stated there are 5,434 registered voters in your district.

D. Operations Manager - Report

Mr. Soriano stated we just had a dive-in over here at your sister district. We ended up having almost 90 people. I thought there was going to be more because it was hot Friday night, however I've mentioned before that the events here don't turn out the same numbers that they do at your facility. The next dive-in is at Double Branch and I believe we will show the third Hotel Transylvania so we will see how many people come out to that one. The one dive-in at your facility last year we had a lot of people. They were in line out to the parking lot to get in and of course that's because they waited until the last minute to register but there were a lot of people there. We did have one issue. I mentioned last year, and I'll bring it up later in my report, the lighting at that facility compared to this one. This one is a lot brighter and a little easier on the lifeguards to keep an eye on everybody.

The pools are in that alternating schedule and that will end in about two weeks after Memorial Day weekend. After that it's full blast all summer long until they go back to school in the middle of August and then we will change back to the alternating schedule to wind down. You will see our numbers are staying pretty high. We had 4,200 and some. That is mostly just weekends at the pools. We will see that number go up to where our normal highs for summer usage is around 11,000 people.

Mr. Horton asked did you get many people signing up for the swim lessons?

Mr. Soriano stated I wouldn't say many. I think our neighborhood should be better and I talked about that even back when it was Vesta. They didn't really have a lot of revenue on that side, which is probably a good thing for us because we only have so many swim instructors. That's a little tougher because by law I have to have certified swim instructors; you can't just have someone that's good working with kids. That means we also have to pay to train people or hire them with the certification already. We do pay better than a lot of places but for instructors it's a little tough. I don't believe we make a lot on swim lessons. Last year I think it ended up being maybe \$5,000 or \$6,000. Years before we didn't see any of that and 100% went to Vesta so we do see that money now but for a Clay County YMCA a \$10,000 budget would be normal for pool revenue. I think it's kind of like our tennis. Up until the last year or two tennis has been kind of inadequate but we have great facilities and now we're starting to build up to a few hundred people that are picking up and playing tennis.

Mr. Horton stated I might suggest you post a little bit more on Facebook and try to get more people out. I think it's a good thing for the community to have swim lessons. I remember we took our grandson to the YMCA in Orange Park and it's a good thing.

Mr. Soriano stated I will talk to her about trying to set some goals but last year was our first year that we had our own staff so we will use last year's numbers and this year's numbers to work with them to set goals and get people to take part. Like I said, it's 100% revenue to us that we never got before but it doesn't mean we can't make a little money.

Mr. Lanier asked how are we advertising that?

Mr. Soriano stated right now it's going out in emails, it's posted on the website, we have print outs at both fitness centers and we also have informational sheets at the front desk.

Mr. Lanier asked is this something we could work with the HOA to put in the monthly newsletter?

Mr. Soriano stated I'll talk to them because that's run through Times Union. We can get Susie to put something together and as long as it's informational they will do it.

Mr. Lanier stated signs we're not a big fan of but is that something else we can make signs that we use for the garage sale, have them out for a week on the property advertising swim lessons.

Ms. Nelsen stated people complain about the paper signs.

Mr. Soriano stated yes if you remember the church signs people were complaining about the churches putting signs out.

Mr. Horton stated what if we put it on the official signs.

Mr. Soriano stated they were last week; they're not on there now so it depends on what's going on. This side actually starting adding signs in their neighborhood. I'll talk to Rob about that with your master association. This side put in a couple smaller marquees at the entrance of their neighborhoods. That would help out too. That's something we could address.

Mr. Davis asked how long have they been experimenting with that?

Mr. Soriano stated they came to us last year at the end of summer to put those out. I think it was October or November before they put them out.

Mr. Davis asked have they had any vandalism?

Mr. Soriano stated wording got changed around and they made special phrases. The president of the HOA over here is very responsible with that so he's gone and taken care of it

and that's one of the things we told him is we will give them permission to put it on our property but all of the maintenance is going to go to them and they were happy with that so they put them out. It's worked out. They've gotten maybe a handful more people at their HOA meetings and that was the idea that they could put up their HOA meetings too. There are 13 HOAs when you add in the commercial and I used to go to all of them. I've not really seen a large turnout.

Mr. Horton stated I've seen a large turnout. They were all mad.

Mr. Soriano stated yes when there's a change in the management company or something like that I would show up and there's 50 people there that's when I'd decide I'm not needed for this meeting.

Mr. Lanier stated I think it's a good idea to approach the HOA with this on the other side.

Mr. Soriano stated Rob is always looking for more that he can help out with so I can bring it back up with him. I know he's working with Jason over here on the master side.

I have a couple items on the operations side. We finished the resurfacing on the slide. It was shut down for about three weeks, which was longer than I wanted it to be, however we had an issue with the last coat that I was putting on. If you remember the windstorm a few weeks ago we ended up with some debris and bugs in our last gel coat and when that stuff hardens it's a shell. We had to go back through and sand some of it off and it was down for another week while we buffed, polished and recoated. I sent the lifeguards down on different days so they could test out some spots for me. They did have some other issues that we had to take care of with breakers and controllers but that slide is open. The idea was to work on theirs first and move to yours so there was always a slide up. My plan was to shut down this one this week and hopefully we can be done and have it back up for Memorial Day weekend.

Mr. Horton asked are you changing the color to white?

Mr. Soriano stated I would prefer to change colors to white and we were able to do it in the small amount of money that we approved. That helps with the look of it but really it's cosmetic. Within the first year you're going to start to get calcium deposits and fading on the slide so when it's that dark blue it's more obvious so this is really just a way to hide it. We will hopefully start that this week. If we're able I told this district over here we would do the closed

slide but that may have to wait until the end of the season. I hate to shut things down during the summer when we're open full time.

The last thing is I'd like you guys to ratify an invoice. It was for LED lighting in our pools. We had some lights that were out and we had to make sure it was nice and bright for the dive-ins. I placed an order for both pools together so I could get some savings but it still ended up being well above my discretionary amount. Luckily I was able to get it done in time for our inspections. We've had two pop-in inspections now for your district and we generally do great. We keep good control of our pools. The invoice for the LEDs to be taken care of was \$2,367.50. They are already in place. Normally for emergencies I can go above my discretionary amount but when it's not an emergency I have to have you guys ratify it or we vote on it before. I would like to ratify that and then after that I'd like to have a discussion about increasing that discretionary amount for maintenance.

On MOTION by Ms. Nelsen seconded by Mr. Davis with all in favor the purchase of LED pool lighting from Pool Supply Unlimited in the amount of \$2,367.50 was ratified.
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Mr. Horton asked do you have to drain the pool?

Mr. Soriano stated we don't have to. It makes it easier to drain it down but they're not hooked up electrically when they're putting the light fixture in. If you drain it down you can do it sitting above the deck. Crown is pretty good and they get in the water and replace it. At this time of year it's not cold so it's easy enough to get in the water.

Mr. Horton asked they're just white lights?

Mr. Soriano stated yes we're only allowed to have white lights. For commercial standards the health department doesn't allow us to have colored lights like you can have in a residential pool.

Mr. Thomas stated so as far as your discretionary amount; do you have an amount in mind?

Mr. Soriano stated right now it is \$1,500 so if I have to make a purchase above that I have to wait for you guys. Most things I can do under that amount it just makes this step easier. We've talked about that before that many items are getting more expensive and it's getting harder to do some of these repairs and do it in a timely manner without having to wait for you

guys. I asked your sister district for it and they went to \$2,500. It may be something that Jim has to put an amendment or change the control somehow because the idea is to make sure I'm not out there just spending your money in a direction you don't want to go. I think by now you guys know me pretty well. Most the time I don't even like to spend \$1,500 but there have been a lot of these cases lately and I've been able to bring them to you ahead of time but there are some that if I don't have them I'd prefer to go ahead and purchase.

Mr. Horton asked is \$2,500 enough?

Mr. Soriano stated there is always going to be something more expensive but I think \$2,500 is pretty good.

On MOTION by Mr. Thomas seconded by Mr. Horton with all in favor increasing Mr. Soriano's discretionary spending amount to \$2,500 was approved.

Mr. Horton asked where is this lifeguard rest area?

Mr. Soriano stated we're going to be renovating that a little better. It is basically a garage. When you walk back to where the bathrooms are in the back there is an old rusty garage door. We did put up a wall in between so we could protect the lifeguards a little bit. They have all of their stuff in there. When I-9 and soccer would use that other side they would pull up the garage on the other side and everything is just open so we've created a wall, they've got a ceiling fan and some lights so it's not just a dark garage. I would like to take down the garage door and put up a real door.

Ms. Nelsen stated and maybe lockers; I know that's always an issue.

Mr. Soriano stated yes this is just one of the many things on our list it's just with our few maintenance guys that wasn't real high priority. I was going to take one or two of those units that are inside and clear all of those lockers and we can take them out there to that area for them to be able to lock up their equipment.

Mr. Horton asked soccer still has access to a storage area there?

Mr. Soriano stated on the backside yes.

Mr. Horton asked you couldn't get rid of the garage door?

Mr. Soriano stated on the lifeguard side. I don't need to get rid of the one on the soccer side. There is a garage door on each side.

SEVENTH ORDER OF BUSINESS

**Audience Comments / Supervisors'
Requests**

Audience Comments

A resident stated when you were talking about the swim lessons that if you would have to pay to train people to be certified and you're getting the money for the lessons is there a way you can make a little fund where 20% of that money goes into that fund for using for training?

Mr. Soriano stated we do and that's part of us having our own staff now is we can talk to the lifeguards about doing those higher positions. As our own paid personal staff we can do things like reimbursement for special training and things like that but we need two things in place; we have to have people that want to do that but then we have to have some place to go. With Red Cross some of the closest training for swim instructors that can certify the rest of the guards so that I have somebody here to do it was in Tampa and it was going to be a couple thousand bucks and I can't see spending that money yet. Especially because this will be our first full year of having our own staff but that will be something I look at. We do in-house training for many of these items I'm just limited on how far we're going to go and how much we're going to spend on our own.

Mr. Horton asked Susie couldn't do that?

Mr. Soriano stated she can and she was the one I was looking at sending but I was hoping something would be in Orlando or Jacksonville.

Mr. Horton asked how long is the training?

Mr. Soriano stated a week so when you talk about expenses and everything to send an employee there it's a lot of money. It just depends on participation. If the Riverside chapter here in Jacksonville has a lot of people with that request they will put one on here. We only had one person at that time. If I could get a second guard, one of the older head guards that I thought was going to stick around because I'm not going to spend money on somebody that's going to be gone at the end of the summer, if I had more I'd have two. Generally I have 10 to 15; we just don't have a lot in this area.

Mr. Horton asked are there any other groups nearby?

Mr. Soriano stated not for that level. They can certify just a swim instructor. We do have two other basic swim instructors but I have to have a trainer here. Even if we wanted to pay to send them to the YMCA, the YMCA does open up their class not to just staff put to people but this year we didn't have anybody other than those two that wanted to do it. Susie

can do swim lessons but she's got a lot to do in the summer so I need those one or two, if not more, instructors underneath her. We will build that. Having our own staff year after year we should get more and have that ability to have more certified instructors, certified instructor trainers and so forth and then after that we will have it all in-house and can do everything here just like any other organization like the Y.

Supervisors Requests

Mr. Thomas stated I just have one - the truck?

Mr. Soriano stated I think I'm going to have to get an off-duty officer that's a little more lenient with his information. The gentleman I asked that night to see what he could pull said he can't give any information unless the guy is breaking the law. We have a semi that likes to park on Oakleaf Village Parkway there. The county owns the roads so really the county has to do the work. We don't have anything that allows us to go out and tow the guy or do anything but I was at least hoping I could get some information on who he was by running the tags and even working with the HOA to send a little reminder letter about parking but realistically it's kind of left to the county code enforcement. He's not really breaking the law by sitting there.

Mr. Horton asked where is this?

Mr. Soriano stated right on Oakleaf Village Parkway as you get past the school.

Mr. Davis stated we don't know where he lives and that's the problem currently. We don't know who owns the truck or who to talk to about it.

Ms. Nelsen stated so somebody needs to start the conversation on social media and then everybody will start calling the code enforcement and it will get taken care of.

Mr. Soriano stated I have a few that are a little quicker with doing things like that and others will say I can't give you that information but that was my first thought is let's find out who owns the truck.

Mr. Davis stated that's got to be against some kind of law or ordinance even for the county. I know I can't just go park my car and leave it in the turn lane on Argyle.

Mr. Soriano stated if it's tagged properly the only way they are going to mess with it is if they are blocking a fire truck or ambulance or any emergency vehicles from getting through.

Mr. Davis asked what about Highway Patrol? I know it's not a highway but if you leave your vehicle there will be a yellow ticket, red ticket and then it's gone.

Mr. Horton stated Deputy Brian Wilson Willis, I don't know if he's still there but he will check the license and contact the owner.

Mr. Soriano stated I don't want to get anybody in trouble if they're not supposed to give us that information.

Mr. Thomas stated the only other thing I had was for VerdeGo and trying to avoid future problems. Is there any way we could look at some type of what I like to call "deterrent landscaping" from climbing over the fence around the tennis and basketball courts. I'm going to suggest to the board we have you guys go out there and look at it and say this is what we can do and let's go ahead and move forward with it.

Mr. Perez stated we've looked at it and we have to give Jay some options and see what we want to do. I know they didn't want to do anything until possibly getting the parking lot done because that might change.

Mr. Soriano stated yes we have to tear that up for the parking lot but we will still have that piece, even the front where the parking lot is. They don't tend to jump over that side as much but we can move on some of it. I wouldn't do anything on all of it until we've torn that area up and we know what we're doing with it, especially if we fence in more area.

Mr. Horton stated there was something in here about pump repairing and relocating and cameras on the basketball court.

Mr. Soriano stated yes I did go ahead and get two newer cameras. The two up there are pretty old that look down on the basketball court. If you remember years ago we used to have a lot of fights and issues out there but part of that was your suggestion that if our biggest concern now is jumping over the fence is to kind of point them more towards the fence line. The newer cameras have a little bit wider view so I can still point them to the fence line but still catch a good amount of the basketball court. We will have those up here soon.

Mr. Lanier asked have we ever thought about additional security for when school lets out? Not necessarily with the off duty officers but even just with the security guard to have another body present there at times, especially when school first gets out.

Mr. Soriano stated we can do that and we've done that for the last few years during spring break and last year we had one at the end of the year mostly because we saw some problems at the end of summer. Your side did it for extra hours right around the soccer fields

and amenity center so it's something we can do. It could even be short term whether it's two weeks or three weeks.

Ms. Nelsen stated right I say just run boot camp for a few weeks figure out where to enforce and then move on.

Mr. Soriano stated to me the officers are a little more effective than our security monitors because if it's a real problem most of the time the monitors can't do anything but call the officer anyway.

Mr. Horton stated maybe we can adjust their hours and have them hang around the basketball courts. I know they can't do anything but they can at least observe and tell you.

Mr. Soriano stated if we want to add time it's really up to you guys and we have the money there.

Mr. Horton stated if you really think it's a problem I say we do something.

Mr. Soriano stated I don't want to make it sound like it's a problem. I know a lot of times they come up here to you guys like this last case but it is something our staff deals with all the time. I don't know if we're going to get completely away from it even with extra officers. I think our staff has done a good job with figuring out how to get a hold of it but if we can spend a little money to help out that's great and it makes it easier when we have a uniformed officer there. We had an issue about a week ago where someone was on Facebook and she was mad at one of our ladies that kicked her and her kids out because the pool was closed and there were no lifeguards. She had to walk past the big sign that said you must be 18 years or older and she was mad because our staff person was telling her she couldn't be there so she gets on Facebook and she's ranting and raving and there were a couple hundred comments about it and eventually it got deleted because most of the comments were actually supporting us and reminding this lady there's a reason we have this rule and she shouldn't have been there but when it happened she was mad because she believed our staff person had called the cops on her and it just happened to be when our off-duty officer was there so he watched the whole situation and he came to tell me about it to tell me this lady was outrageously ugly. She was disrespectful to our staff person and kind of yelling at her about everything and he felt like he was ready to kick her out and have her arrested. She didn't care that he was there.

Mr. Davis stated again, trespass them that quick. I'm not going to sit here and argue about it. It's not up for discussion or debate, the sign says pool closed and if you continue to stand here and argue just trespass them.

Mr. Horton stated I didn't know about the other ones. A couple times they've been pushed or something like that and I think the board needs to know these things. I read one report and I think that should be emailed out to us just to let us know what's going on. It doesn't happen all the time but if it happens once or twice in six months it's too much.

Mr. Soriano stated then I might need some direction on what you guys would like to know.

Mr. Davis stated if someone puts their hands on someone, see you bye.

Mr. Soriano stated a threat is a little vague. We get threats a lot. In fact we had one a week ago. They're just not happy we're telling them they can't do something. This side is actually much worse, especially back there at that pool because we have the adult pool so we have a lot of alcohol and things like that lately. I actually had a teenager arrested this last week and she was almost tazed here at this side and caused a good amount of damage. I don't normally tell you about that because between the Clay County Sheriff's Office and myself she is going now to teen court and it's something we're going to be able to take care of real easily. It will be one of the first times we've had restitution. Clay County teen court is better it seems like a lot of times what we've gotten out of our regular officers is they don't want to deal with the lawsuit or legal side so they let them go. Teen court is not like that. These kids have to pay us back and do community service. I deal with these things on a regular basis so I try not to spend too much of your time but if you want to know of anything physical I can do that.

Mr. Lanier stated even somebody getting to the point they are almost arrested tells me that is something that is worthwhile to ratchet up and suspend their accounts.

Mr. Soriano stated this is last month's file of people that we've kicked out, called the sheriff's office or had a trespass. I can have these with me all the time at the meeting just in case anybody shows up.

Mr. Horton stated it's even worse than I thought.

Mr. Soriano stated no I don't want to make it sound like it's that bad. We can handle it but it's going to be there. It's how much you guys really want to be involved. I'm going to protect you guys a little bit. We're the workers. We know that you guys support us if we're

going to take their access away, even if it's temporary. They can come to the board but if not and I think it's severe I take their access and turn it off. Most of the time you don't see them come here because they talk to me and they realize they did something wrong and they don't deal with you guys but there are those that I know are going to show up and they're going to try to get you guys to show up and that's when I include you.

Mr. Horton stated how about just a simple brief synopsis emailed out each month. I'm just amazed at the things that happen out there.

Mr. Soriano stated we have a lot of people. When you think about it you guys might hear these one or two cases but with that amount of people you have to remember that's not even a tenth of one percent of our population. I constantly work with staff and train them on professionalism. You could tell a little bit in that last situation I even second guessed myself did I do everything as best as possible, but we deal with some ugly residents sometimes. It's unfortunate we have to but I will do what I can to try and inform you more if you want to see those things. I'm pretty tough and strict because I know what the rules are and have been kind of black and white over the years and I know you guys support me so I'm not too worried and then like I said most of the time they talk to me and realize they did something wrong so they're not going to argue but I involve you guys if I know it's going to be worse than that.

Mr. Horton stated I just think we should know a little bit more. I don't want to get too detailed with names, just a brief thing, somebody did this and you took care of it or CCSO had to get involved; something like that. It seems like it would be good information.

Ms. Nelsen stated I think there's a fine line between us being informed and us micromanaging so I think we need to be careful about what all we want because the last thing I want to do is micromanage Jay because I do trust him so why don't we start out with leaving it to his judgment and what he thinks you want and if it's too much or too little we can figure it out after that.

Mr. Lanier stated I'm fine with that I just think if it's something we really need to know he's going to bring to our attention. He already knows the policies and if he really needs us that is when he will bring it to us. Unfortunately with a community of this size, like you said, you're going to have that 10%.

Ms. Nelsen stated we're looking at like 2,800 residences in Double Branch.

Mr. Soriano stated for single-family homes, yes and then you have a little over 3,000 all together when you add the cottages and Village Center.

Ms. Nelsen asked what does Middle Village have?

Mr. Soriano stated almost 4,000.

Mr. Lanier stated I'm good. I don't want to create more work for you so let's see how that goes and I think part of what Tom is thinking too is just safety and staff so I think it's not a bad idea but I in no way want to micromanage.

Mr. Soriano stated I wouldn't take it as micromanaging but at the same time it creates more work for you guys to and that's part of what I do is handle this and try to take it out of your hands. On that issue every single month you could come to me in my office and we can go through some of these things and like I said, when I think it's things you need to really hear, even Facebook rants and raves there are a bunch of them out there but none of them make it past an HOA meeting, none of them contact you guys, come to me in my office or show up here, they're just online rants and ravings so most of the time I don't involve you guys in those.

Mr. Davis left the meeting at 5:00 p.m.

EIGHTH ORDER OF BUSINESS

Next Scheduled Meeting

Mr. Torres stated the next scheduled meeting is June 10, 2019 at 4:00 p.m.

NINTH ORDER OF BUSINESS

Adjournment

On MOTION by Ms. Nelsen seconded by Mr. Horton with all in favor the meeting was adjourned.



Secretary/Assistant Secretary



Chairman/Vice Chairman